



FACT SHEET



CSE Services

- Case management
- Personal care
- Home delivered meals
- Information and assistance
- Referral
- Social adult day care
- Transportation
- Respite
- Telephone reassurance
- Friendly visiting
- Health promotion and wellness activities
- Senior centers and other congregate programs
- Personal emergency response systems
- Minor residential repairs

November 2012

Data is based on SFY 2011-12

Community Services for the Elderly (CSE) Program

The Community Services for the Elderly program provides non-medical community-based services to frail, low-income seniors helping them to remain at home. The program offers flexible service options to meet the unique needs of senior citizens.

History of the CSE Program

The Community Services for the Elderly (CSE) Program is part of the NYS Elder Law and was designed to:

Improve the ability of communities to assist elderly people who need help in order to remain in their homes and participate in family and community life.

Improve cooperation and coordination among providers of community services that can help frail elderly people at-risk of premature institutionalization in nursing homes.

Eliminate the confusion and frustration often experienced by older adults, their friends, relatives, and individuals acting on their behalf when seeking services designed to meet the essential, and often chronic-care, needs of the elderly.

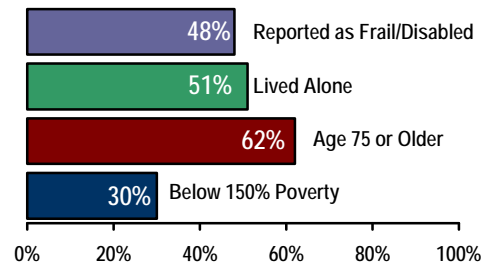
Reduce reliance on institutions, such as nursing homes, as a way to care for the older adult, prevent restrictions on the freedom of needy older persons and reduce the unnecessary public expense of caring for the needs of frail, at-risk older New Yorkers.

Demographics of Persons Receiving Services

During SFY 2011-12, approximately 60,877 older New Yorkers benefited from Community Services for the Elderly (CSE) funded services. A count of CSE customers indicates that 30% are low-income, 48% are frail and disabled, 62% are over the age of 75 and 51% live alone.

Many of those receiving CSE services fall into more than one of these categories. These characteristics represent a high risk for reduced independence, isolation and the likelihood of needing community supports.

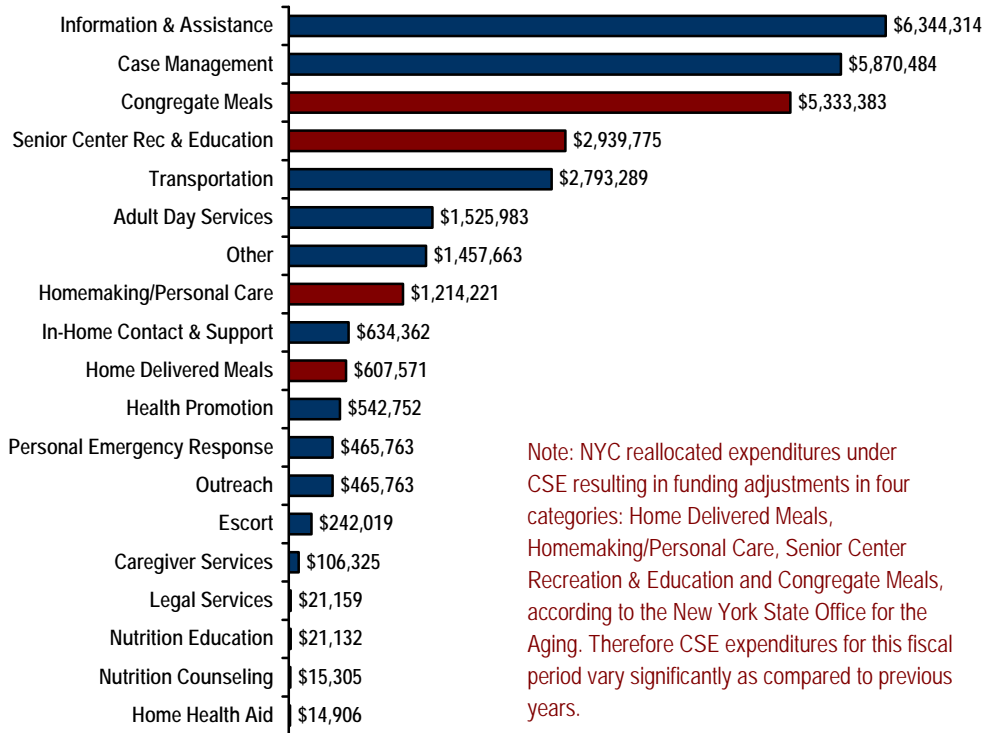
Demographics of Those Served in State Fiscal Year 2011-12



FUNDING

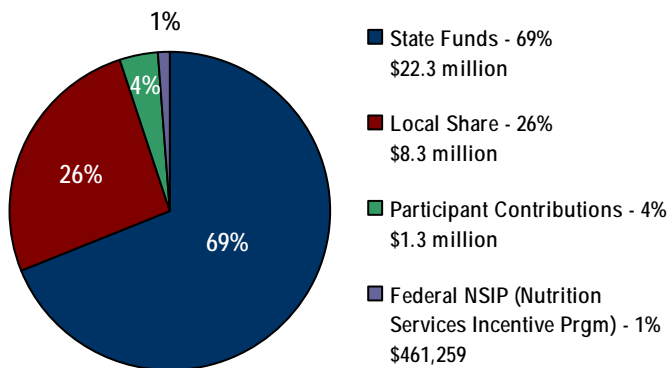
The flexible nature of CSE makes it the most effective vehicle to support programs for the growing senior population. Funds are spread across a variety of programs supported by State and Federal Funding.

CSE Expenditures for SFY 2011-2012



Area Agencies on Aging (AAA) are required to match their State appropriation by a minimum of 25% for service expenditures. Local funding is 30% of the entire pie, comprised of 26% local match and 4% from voluntary contributions by participants.

CSE Funding for SFY 2011-12



Impact on the Lives of Seniors

Tammy Wright* is an 83-year-old woman with a history of cancer, high blood pressure, heart disease and is legally blind. She was having increasing difficulty maintaining her home and began receiving CSE funded homemaker services 7 years ago. The homemaker visits once a week for 3 hours and cleans the house, helps with light meal preparation, reads and organizes mail and prepares correspondence. In conjunction with the homemaker, Mrs. Wright receives case management services to be sure all of her needs are addressed. The case manager has connected Mrs. Wright with services through a visual rehabilitation organization and aids annually with Medicare Part D plan selection. Mrs. Wright also receives a CSE funded Personal Emergency Response System in case of an emergency. With the assistance of CSE Funded Services, Mrs. Wright lives independently in the community at a cost slightly less than \$300 a month.

Tom Snyder*, 79, has been receiving CSE assistance since 2003. Mr. Snyder, who struggles to read, is unable to handle life's necessary paperwork previously handled by his now deceased 34-year companion. Arrangements were made for Mr. Snyder to visit the Area Agency on Aging (AAA) office once or twice a month for assistance reading his mail and handling his paperwork. Staff has helped him become recertified for food stamps, schedule doctor's appointments and receive Legal Aide services, make referrals for housing repairs, reapply for the STAR program, helping him to access emergency Home Energy Assistance Program (HEAP) benefits and other assistance as needed. A few hours of CSE assistance each month has provided a lifeline for Mr. Snyder that allows him to maintain his independence.

*Names have been changed to protect privacy.